George Mason University College of Education and Human Development School of Sport, Recreation, and Tourism Management

SPMT 470 001 – Strategic Management and Leadership in Sport Organizations 3 credit hours, Spring 2022

DAY/TIME:	Mon/Wed. 1:30-2:45	LOCATION	: Thompson 2021
PROFESSOR:	Dr. B. Christine Green	EMAIL:	bgreen21@gmu.edu
OFFICE :	Krug 213G Fairfax Campus	PHONE:	703-993-5371
OFFICE HOURS:	by appointment		
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PREREQUISITES: SPMT 201, 60 hours

COURSE DESCRIPTION

The course is an examination of the theoretical underpinnings of leadership in sport organizations. Leader behaviors and characteristics, situational influences, the use of power, and the cognitive dimensions of leadership will be examined, as will the context of organizational studies. Effective planning and strategic management processes will be discussed.

COURSE DELIVERY METHOD

This course is delivered in a face-to-face classroom lecture/discussion format.

COURSE OBJECTIVES

Students will be able to:

- 1. Identify theoretical concepts in management and decision-making.
- 2. Describe the strategic planning process.
- 3. Explain effective leadership practices in sport.
- 4. Interpret organizational behaviors, change, culture, and structures.
- 5. Compare prominent leadership theories.
- 6. Identify resource allocation and programming principles.
- 7. Recognize effective practices in the strategic management of sport, including change management.
- 8. Evaluate human resource management, conflict resolution, and negotiation.
- 9. Summarize the systems approach to management in sport organizations.

PROFESSIONAL STANDARDS

Courses offered in the Sport Management program are guided by the principles of the Commission of Sport Management Accreditation (COSMA). COSMA (2010, p. 1) "bases its accrediting process on principles, rather than standards." The eight recommended principles are:

- outcomes assessment;
- strategic planning;
- \circ curriculum;
- o faculty;
- o scholarly and professional activities;

- o resources;
- o internal and external relationships; and
- educational innovation.

For more information, please see: Commission of Sport Management Accreditation. (2010, June). Accreditation principles and self study preparation. Retrieved January 15, 2021 from https://www.cosmaweb.org/accreditation-process-training.html

REQUIRED TEXTS

- Chelladurai, P. (2017). *Managing organizations for sport & physical activity: A systems perspective* (4th Ed). New York: Routledge.
- Cadotte, E.R., & Bruce, H.J. (2008). *The management of strategy in the marketplace*. Knoxville, TN: Innovative Learning Solutions (included with the simulation).

REQUIRED SIMULATION SOFTWARE

Cadotte, Ernest R. *Business Fundamentals Bikes*, Innovative Learning Solutions, Inc. *Business Fundamentals* can be purchased online with a credit card at the Login page (https://game.ilsworld.com).

Software Demo

Software demos have been prepared to introduce you to the *Marketplace* software. Please go to the *Business Fundamentals* simulation demo (http://www.marketplace-simulation.com/business-fundamentals-demo) and review the demo.

COURSE PERFORMANCE EVALUATION

Students are expected to submit all assignments on time in the manner outlined by the instructor (e.g., Blackboard, VIA, hard copy).

ASSIGNMENTS

Assignments will include three case studies, oral presentation of team business plan, written report to stockholders, completion of the Business Fundamentals – Bikes strategic management simulation and all included quizzes, briefings, evaluations, and assessments. Attendance and participation in class activities and discussions are required as well. Points within each category vary as shown.

EVALUATION

Module 1: Leadership	200 points	
Class activities	30	
Case study notes	40	20%
• Case study	100	
Evaluation	30	
Module 2: Management	<u>200 points</u>	
Class activities	30	
• Case study notes	40	20%
• Case study	100	
Evaluation	30	
Module 3: Human Resources	<u>200 points</u>	20%
Class activities	30	20 %

Case study notes	40	
Case study	100	
Evaluation	30	
Module 4: Strategic Management	400 points	
Team		
Simulation Performance	75	
Business Plan Presentation	75	
Report to Stockholders	90	
Individual		40.07
• Microsimulations (5 @ 5 pts each)	25	40%
• Executive Briefings (4 @ 5 pts each)	20	
• Knowledge Checks (4 @ 5 pts each)	20	
Peer Evaluations	5	
Class activities	10	
• Assurance of Learning (Test)	80	
TOTAL	1000 points	100%

Instructor Expectations:

1. All assigned reading for each class is expected to be done **prior to** coming to class.

2. All written assignments must be typed (computer word processing is recommended).

3. Regular attendance and participation is expected. If you miss a class, it is your responsibility to obtain class materials from sources other than the instructor.

4. Students must abide by the Honor Code, guided by the spirit of academic integrity.

Class Attendance: It enhances your academic success to be in class; therefore, you should attend ALL scheduled class meetings in accordance with George Mason policy: Students are expected to attend the class periods of the courses for which they register. In-class participation is important not only to the individual student, but to the class as a whole. Because class participation may be a factor in grading, instructors may use absence, tardiness, or early departure as de facto evidence of nonparticipation. Students who miss an exam with an acceptable excuse may be penalized according to the individual instructor's grading policy, as stated in the course syllabus.

Participation: Respect the free exchange of thought in an academic environment and the participants therein. For example: a) do not have any sound emitting devices turned on; b) wait until the teacher/guest speaker has finished prior to gathering your belongings; and c) do not smoke, chew tobacco, eat, sleep, disrupt others by inappropriate talking, or disrespect the class schedule by being tardy. You are encouraged to a) feel free to openly and respectfully contribute your thoughts; b) listen actively to the comments of others; c) be punctual; d) ask any and all appropriate questions that you have; and e) maintain civility in your interpersonal communications. Class discussions will be conducted in a civil, informed fashion wherein disruptive students will be asked to leave the class. Your contributions are not only welcomed, they are essential.

Alternative Work: There is NO make-up work. Only those excused absences supported by documentation will be addressed at the instructor's discretion on an individual basis (e.g. a physician's note for an illness). Alternative work due to intercollegiate athletic competitions or other legitimate university activity must be arranged PRIOR to due date. A grade of '0' will be assigned to all missed work unless otherwise determined by the instructor.

The instructor is solely responsible for assigning grades. As such, the instructor reserves the right to assess student performance in each of the categories identified in the EVALUATION section of this syllabus. Student non-compliance with stated academic, honor, attendance, or participation expectations will result in a '0' for the associated evaluation.

Any circumstance arising that is not explicitly addressed in this syllabus or by George Mason University policy, is implicitly governed under the auspices of common sense and will be dealt with using the instructor's discretion.

Cumulative Points	Percentage %	Letter Grade
940-1000	100-94	А
900-939	93-90	A-
860-899	89-86	B+
820-859	85-82	В
790-819	81-79	B-
760-789	78-76	C+
720-759	75-72	С
700-719	71-70	C-
600-699	69-60	D
<600	59 & below	F

GRADING

PROFESSIONAL DISPOSITIONS

See https://cehd.gmu.edu/students/polices-procedures/

COURSE SCHEDULE

DATE		TOPIC	READ FOR NEXT CLASS		
	MODULE 1: LEADERSHIP				
1/24	Week 1	Introduction	Chelladurai chapter 10		
1/26		Leadership	Chelladurai chapter 11		
1/31	Week 2	Leadership	Chelladurai chapter 12		
2/2		Leadership	How to work a case Case Study 1		
2/7	Week 3	Case study notes due	Case Study 1		
2/9		Case Study 1 due Case Study 1 debrief	Chelladurai chapter 2		

	MODUL	LE 2: ORGANIZATIONS, MANAG	ING, & ORGANIZING
2/14	Week 4	Organizations & Sector	Chelladurai chapter 3
2/16		Management	Chelladurai chapter 4
2/21	Week 5	Management v Leadership	Chelladurai chapter 6
2/23		Managerial Skills: Decision making	Chelladurai chapter 7
2/28	Week 6	Managerial Skills: Persuasion	Chelladurai chapter 8
3/2	Week 6	Power and Politics in Organizations	Case Study 2
3/7	Week 7	Case Study notes due	Case Study 2
3/9		Case Study 2 due Case Study 2 debrief	Chelladurai chapter 9 & 10
3/14-19		SPRING BREAK	

	DATE	TOPIC	READ FOR NEXT CLASS
	Μ	ODULE 3: HUMAN RESOU	RCE MANAGEMENT
3/21	Week 8	Hiring	Blackboard reading
3/23		Case notes due Training & Performance	Case study 3
3/28	Week 9	Case Study 3 due Case Study 3 debrief	Chelladurai chapter 5
		MODULE 4: STRATEGIC	MANAGEMENT
3/30	Week 9	Strategic Management & Planning	Cadotte chapter 3
4/4	Week 10	Strategic Decisions Executive Briefing 1	Microsim: product design Cadotte chapter 5
4/6			Submit Q1 Decisions Sunday

		Strategic Decisions	Microsim: production scheduling
4/11	Week 11	Strategic Decisions	Microsim: Pricing fundamentals Cadotte chapter 6
		Executive Briefing 2	
4/13		Strategic Alignment	Submit Q2 Decisions Sunday
4/18	Week 12	The Balanced Scorecard	Microsim: Accounting Fundamentals Cadotte chapter 8
		Executive Briefing 3	
4/20		Tactical Adjustments	Submit Q3Decisions Sunday
4/25	Week 13	Sustaining Competitive Advantage Executive Briefing 4	Microsim: Profitability
4/27		Business Plan Presentations	Submit Q4 Decisions Sunday
5/2	Week 14	Assurance of Learning (test)	Peer Evaluation
5/4		Simulation and Class Wrap Up and Synthesis	
Final E	Exam Period	Stockholder report due	

Note: Faculty reserves the right to alter the schedule as necessary, with notification to students.

Core Values Commitment

The College of Education and Human Development is committed to collaboration, ethical leadership, innovation, research-based practice, and social justice. Students are expected to adhere to these principles: <u>http://cehd.gmu.edu/values/</u>.

GMU Policies and Resources for Students

Policies

- Students must adhere to the guidelines of the Mason Honor Code (see https://catalog.gmu.edu/policies/honor-code-system/).
- Students must follow the university policy for Responsible Use of Computing (see https://universitypolicy.gmu.edu/policies/responsible-use-of-computing/).

- Students are responsible for the content of university communications sent to their Mason email account and are required to activate their account and check it regularly. All communication from the university, college, school, and program will be sent to students **solely** through their Mason email account.
- Students with disabilities who seek accommodations in a course must be registered with George Mason University Disability Services. Approved accommodations will begin at the time the written letter from Disability Services is received by the instructor (see https://ds.gmu.edu/).
- Students must silence all sound emitting devices during class unless otherwise authorized by the instructor.

Campus Resources

- Support for submission of assignments to Tk20 should be directed to <u>tk20help@gmu.edu</u> or <u>https://cehd.gmu.edu/aero/tk20</u>. Questions or concerns regarding use of Blackboard should be directed to <u>https://its.gmu.edu/knowledge-base/blackboard-instructional-technology-support-for-students/</u>.
- For information on student support resources on campus, see <u>https://ctfe.gmu.edu/teaching/student-support-resources-on-campus</u>

Notice of mandatory reporting of sexual assault, interpersonal violence, and stalking:

As a faculty member, I am designated as a "Responsible Employee," and must report all disclosures of sexual assault, interpersonal violence, and stalking to Mason's Title IX Coordinator per University Policy 1202. If you wish to speak with someone confidentially, please contact one of Mason's confidential resources, such as Student Support and Advocacy Center (SSAC) at 703-380-1434 or Counseling and Psychological Services (CAPS) at 703-993-2380. You may also seek assistance from Mason's Title IX Coordinator by calling 703-993-8730, or emailing <u>titleix@gmu.edu</u>.

For additional information on the College of Education and Human Development, please visit our website https://cehd.gmu.edu/students/.

