George Mason University College of Education and Human Development

Tourism and Events Management

School of Sport, Recreation, and Tourism Management

Tourism and Events Management

TOUR 341 (001) – Film and Medical Tourism 3 Credits SPRING 2022

Thursday: 1:30 p.m. – 4:15 p.m. (Peterson Hall, Rm. 1113 - **Fairfax**)

Faculty

Name: Dr. Abena A. Aidoo Office hours: By Appointment

Office location: Fairfax: Krug Hall, Room 211C

Office phone: 703-993-9047 Email address: aaidoo@gmu.edu

Prerequisites/Corequisites

NONE

University Catalog Course Description

This two-part course introduces film-induced tourism (FT) and medical tourism (MT). The evolution of each type of tourism, and the opportunities and challenges of each type of tourism, will be explored in-depth.

Course Overview

The course explores the growth of these two types of tourism, and the opportunities and challenges they present to different destinations. The content of this course will be presented through lectures and class activities.

PowerPoint slides will be used to provide a visual guide for the lectures and discussions, and may be made available to students when, and as deemed necessary by the Professor.

Students will demonstrate their comprehension of the course material through in-class activities and discussions, take-home assignments, papers, presentations, quizzes, and exams. There will be opportunities for students to work in groups to provide avenues for growth in the areas of leadership, communication, teamwork, and accountability.

Students will be expected to adhere to the guidelines listed in the syllabus, as well as <u>all</u> additional course policies provided during the semester. **Detailed instructions for assignments will be posted on Blackboard**.

Course Delivery Method

This course will be offered in a face-to-face or in-class format. Please note, however, that there are a number of class meetings which will be offered synchronously (via Zoom, accessed through the course Blackboard page) or asynchronously (through Blackboard OR a combination synchronous and asynchronous delivery. Please refer to the Tentative Schedule for the specific dates and times. In the event of any other needed changes, students will be notified, and will be required to follow the additional directions provided.

Please note that the first class meeting on Thursday, January 27, 2022, will be on Zoom, and will begin at 3 p.m. P

Learner Outcomes or Objectives

This course is designed to enable students to do the following:

- 1. Describe the evolution of both film-induced tourism and medical tourism;
- 2. Examine the relationship between film settings and the growth of tourism following the showing of the films;
- 3. Analyze the impacts of the film-induced tourism in their settings;
- 4. Explain the factors that have contributed to the growth in medical tourism;
- 5. Describe the components of medical tourism;
- 6. Evaluate the consequences of the growth of medical tourism;
- 7. Articulate the marketing opportunities for both types of tourism.

Required Texts

- DeMicco, F.J., & Weis, S. (Eds.). (2017). Medical Tourism and Wellness: Hospitality Bridging Healthcare (H2H)© (1st ed.). Apple Academic Press. https://doi.org/10.1201/9781315365671
- Roesch, S. (2010). *The experiences of film location tourists*. Channel View Publications.

Additional Readings

- ✓ Additional readings will be made available **as needed** through the Reserve (or E-Reserve) at the Fenwick (Fairfax campus) and/or Mercer (Prince William campus) Libraries; or posted on Blackboard; or distributed in class.
- ✓ Students may be required to find additional readings from sources provided.
- Full citations in format required for all assignments in course (for this course the **APA Style Format** must be used for all applicable assignments).

Course Performance Evaluation

Students are expected to submit all assignments on time in the manner outlined by the instructor (e.g., Blackboard, Tk20, hard copy). This course will be graded on a point system, with a total of **100 possible percentage points**.

Assignments	% Points
Midterm Examination	20%
The Midterm Examination will be completed on the date indicated on the Tentative	
Course Schedule section of the syllabus, unless otherwise indicated by the Professor. The	
exam will include information from the textbook, lecture slides and notes, and any other	
source(s) indicated by the Professor, covered from the beginning of the semester to the	
date of the review for the Midterm Exam.	
Final Examination	20%
The Final Examination will be completed on the date indicated on the Tentative	
Course Schedule section of the Syllabus, as the indicated by the Professor or the	
Registrar's office. The exam will include information from the textbook, lecture slides	
and notes, and any other source(s) indicated by the Professor, primarily covering Film	
Tourism. However, if deemed necessary, information on Medical Tourism will be	
<u>included</u> . In other words, information from before the Midterm Examination may be	
included.	
Film Tourism OR Medical Tourism Case Study Paper and Presentation	25%
Students, working individually, will conduct an analysis of a specific film tourism	
case/site, OR a medical tourism case/site. Each student will record the analysis in a	
paper, based on the detailed instructions provided. Each student will then present on its	
paper (using PowerPoint slides only) to the rest of the class. Detailed instructions for	
the paper and presentation will be provided at a later date, via Blackboard. Students	
will be expected to present wearing a Business Suit (business professional attire). Both	
the paper and presentation will be due on the applicable date stated on the Tentative	
Course Schedule.	
Quizzes	20%
Students will be expected to complete six (6) quizzes based on the textbook, lecture	
slides and notes, as well as all other materials covered in class and through assignments.	
Quizzes will be taken on Blackboard and will be timed. Quiz questions will be in the form	
of Multiple Choice questions, or True-or-False statements, or Short Essay questions, OR	
a combination of two or more of the different formats. The time allotted will depend on	
the type(s) and/or number of questions. The quiz with the lowest score will be dropped	
- the zero score of all uncompleted/missed quizzes will also be counted.	

Participation Points will be based on students' active participation in class discussions demonstrated through written responses during in-class activities, and/or in take-home assignments. These written responses will be submitted individually or as a group. Students will be informed on how many participation points each activity/assignment is worth. ONLY responses that are submitted, when they are due, will receive the applicable points. Some participation activities/assignments will have scheduled dates, where applicable, but for the rest, there be no scheduled dates. Participation points will also be received from the average of group member evaluations, where applicableAttendance Points will be based on students' attendance to class as recorded by the attendance rolls taken during each class meeting.	15%
TOTAL	100%

Grading

A	= 94 – 100	B +	= 87 - 89	C+ = 77 - 79	D = 60 - 69
A-	= 90 - 93	В	= 84 - 86	C = 74 - 76	$\mathbf{F} = 0 - 59$
		В-	= 80 - 83	C - = 70 - 73	

Other Requirements

****Assignment Percentage Score Calculation:

Category	Symbol
Your Percentage Score for a Particular Assignment	X
Highest Possible Percentage Score for the Particular Assignment (e.g., 20%	A
for Quizzes)	
Your Raw Score for the Particular Assignment (e.g., 8/10 points for Quiz 1)	В
Total Highest Possible Raw Score for the Particular Assignment (e.g., 10 points	C
for Quiz 1)	

To calculate Your Percentage for a Particular Assignment, plug the corresponding numbers into the following formula:

$$X = (A * B) / C$$

For example, for all Quizzes, for the semester, if your total score is 48 (B) out of a possible 50 (C), given that the Highest Possible Percentage Score for Quizzes is 20% (A),

Your Percentage Score for Quizzes, for the semester, (X) can be calculated as follows,

$$X = (20 * 48)/50 \rightarrow 19.20$$
 (percentage points for Quizzes)

^{*}Additional Course Policies and Requirements are provided at the end of the Syllabus.

***Please Note: Each student's Overall Total Percentage Score for the semester (i.e., the sum of the calculated percentage scores for all assignments) will be <u>rounded up</u> (for .5 or greater) or <u>rounded down</u> (for less than .5), to the nearest whole number, after which the equivalent letter grade will be assigned. ***

Professional Dispositions

Students are expected to exhibit professional behaviors and dispositions at all times, including adhering to all Course/Classes Policies provided.

TENTATIVE COURSE SCHEDULE

Date	Торіс	Reading(s) to	What is Due?
		be completed for Next Class	
January 27	Introduction; Course Overview	MT Chapters 1	
	***This class will be conducted on	and 2	
	Zoom, beginning at 3 p.m.		
February 3	MT Chapter 1 – An Introduction	MT Chapters 3	
	MT Chapter 2 – Introducing the	and 5	
	Phenomenon of Medical Tourism		
	Assignments Due		
	Assignment		
	o Initial post (where		
	applicable), due		
	2/6/2022, by 11:59		
	p.m.		
	o Final Post OR		
	Comments on		
	classmates' initial		
	posts (where		
	applicable), due		
	2/7/2022, by 11:59		
	p.m.		
February 10	MT Chapter 3 – Using a System	TBD	
	Approach		
	MT Chapter 5 – A Disney Approach to		
	Medical Tourism and Wellness		
	***This class will be conducted on		
	Zoom, beginning at 3 p.m.		
	Assignments Due		
	• Assignment		
	o Initial post (where		
	applicable), due 2/13/2022, by 11:59		
	p.m.		
	o Final Post OR		
	Comments on		
	classmates' initial posts		
	(where applicable), due		
	<u>2/14/2022</u> , by 11:59		
	p.m.		
	• Quiz # 1, due <u>2/14/2022</u> , by		
	11:59 p.m.		

February 17	MT - Quality, Safety and Risk in Medical Tourism MT – The Four Modes of Medical Tourism	MT Chapters 8 and 10
	Assignments Due	
	 Assignment Initial post (where applicable), due 2/20/2022, by 11:59 p.m. Final Post OR Comments on classmates' initial posts (where applicable), due 2/21/2022, by 11:59 p.m. Quiz # 2, due 2/21/2022, by 	
	11:59 p.m.	1 m ci
February 24	MT Chapter 8 – Health Communication MT Chapter 10 – Domestic Medical Tourism ***This class will be delivered asynchronously through Blackboard. Assignments Due • Assignment ○ Initial post (where applicable), due 2/27/2022, at 11:59 p.m. ○ Final Post OR Comments on classmates' initial posts (where applicable), due 2/28/2022, at 11:59 p.m.	MT Chapters 11 and 12
March 3	MT Chapter 11 – Evaluating Performance MT Chapter 12 – Future Trends	Review for Midterm Exam
	The state of the s	FT Chapter 1
	Assignments Due	
	Assignment	

	o Initial post (where		
	applicable), due		
	<u>3/6/2022</u> , by 11:59 p.m.		
	 Final Post OR 		
	Comments on		
	classmates' initial posts		
	(where applicable), due		
	<u>3/7/2022</u> , by 11:59 p.m.		
	• Quiz # 3, due <u>3/7/2022</u> , by		
	11:59 p.m.		
March 10	MIDTERM EXAM- On B		<u>o</u> .
	Ends on Thursday, Man		
March 17	NO CLASS MEETIN	NG – SPRING REC	ESS
March 24	FT Chapter 1 – Introduction	FT Chapter 2	
	A scienments Due		
	Assignments Due		
	Assignment		
	o Initial post (where		
	applicable), due		
	3/26/2022, by 11:59		
	p.m.		
	 Final Post OR 		
	Comments on		
	classmates' initial posts		
	(where applicable), due		
	3/27/2022, by 11:59		
	p.m.		
March 31	FT Chapter 2 – Destination Marketing	FT Chapters 3	
	through Film	and 4	
	***This class will be conducted on		
	Zoom, beginning at 3 p.m.		
	Assignments Due		
	• Assignment		
	o Initial post (where		
	applicable), due		
	<u>4/2/2022</u> , by 11:59 p.m.		
	o Final Post OR		
	Comments on		
	classmates' initial posts		
	(where applicable), due		
	<u>4/3/2022</u> , by 11:59 p.m.		
	• Quiz # 4, due <u>4/3/2022</u> , by		
	11:59 p.m.		

April 7	FT Chapter 3 – Film Locations as	FT Chapters 5
	Touristic Places	and 6
	FT Chapter 4 – Profiling Film Location Tourists	
	Assignments Due	
	Assignment	
	o Initial post (where	
	applicable), due	
	4/9/2022, by 11:59 p.m. ○ Final Post OR	
	o Final Post OR Comments on	
	classmates' initial posts	
	(where applicable), due	
	<u>4/10/2022,</u> by 11:59	
1 74	p.m.	TWO CITY OF THE PROPERTY OF TH
April 14	FT Chapter 5 – The Spiritual Location Encounter	FT Chapters 7 and 8
	FT Chapter 6 – The Physical Location	and o
	Encounter	
	Assignments Due	
	 Assignment 	
	o Initial post (where	
	applicable), due	
	4/16/2022, by 11:59	
	p.m. ○ Final Post OR	
	Comments on	
	classmates' initial posts	
	(where applicable), due	
	<u>4/17/2022</u> , by 11:59	
	p.m.	
	• Quiz # 5, due <u>4/17/2022</u> , by	
	11:59 p.m.	
April 21	FT Chapter 7 – The Social Location	FT Chapter 9
	Encounter	
	FT Chapter 8 – Characteristics of the	
	Film Location Encounter	
	Assignments Due	
	Assignment	
	o Initial post (where	
	applicable), due	
	<u>4/23/2022,</u> by 11:59	
	p.m.	

	meet on Zoom for a Guest Speaker, beginning at 3 p.m.		
	Assignments Due		
	 Assignment Initial post (where applicable), due 4/30/2022, by 11:59 p.m. Final Post OR Comments on classmates' initial posts (where applicable), due 5/1/2022, by 11:59 p.m. Quiz # 6, due 5/1/2022, by 		
May 5	11:59 p.m. Film Tourism OR Medical Tourism Case Study Analysis Presentations in Class, on 5/52022, from 1:30 p.m. – 4:15 p.m. Film Tourism OR Medical Tourism Case Study Analysis Papers + Presentations + Student Presentation Evaluations Submissions on	Review for Final Exam	Student Film Tourism OR Medical Tourism Case Study Analysis Papers Presentations, Student Presentation Evaluations
May 12	Blackboard, ALL due <u>5/5/2022</u> , by 11:59 p.m. FINAL EXAM – On Bla		ss meeting) 1:59 p.m.

***Note: Faculty reserves the right to alter the schedule as necessary.

^{****}Detailed instructions will be provided for the Site Analysis Assignment on Blackboard.

^{*****}FT stands for Film Tourism; MT stands for Medical Tourism

Core Values Commitment

The College of Education and Human Development is committed to collaboration, ethical leadership, innovation, research-based practice, and social justice. Students are expected to adhere to these principles: http://cehd.gmu.edu/values/.

GMU Policies and Resources for Students

Policies

- Students must adhere to the guidelines of the Mason Honor Code (see http://oai.gmu.edu/the-mason-honor-code/).
- Students must follow the university policy for Responsible Use of Computing (see http://universitypolicy.gmu.edu/policies/responsible-use-of-computing/).
- Students are responsible for the content of university communications sent to their Mason email account and are required to activate their account and check it regularly. All communication from the university, college, school, and program will be sent to students solely through their Mason email account.
- Students with disabilities who seek accommodations in a course must be registered with George Mason University Disability Services. Approved accommodations will begin at the time the written letter from Disability Services is received by the instructor (see http://ods.gmu.edu/).
- Students must follow the university policy stating that all sound emitting devices shall be silenced during class unless otherwise authorized by the instructor.

Campus Resources

- Support for submission of assignments to Tk20 should be directed to tk20help@gmu.edu or https://cehd.gmu.edu/aero/tk20. Questions or concerns regarding use of Blackboard should be directed to http://coursessupport.gmu.edu/.
- For information on student support resources on campus, see https://ctfe.gmu.edu/teaching/student-support-resources-on-campus

Notice of mandatory reporting of sexual assault, interpersonal violence, and stalking:

As a faculty member, I am designated as a "Non-Confidential Employee," and must report all disclosures of sexual assault, sexual harassment, interpersonal violence, and stalking to Mason's Title IX Coordinator per University Policy 1202. If you wish to speak with someone

confidentially, please contact one of Mason's confidential resources, such as Student Support and Advocacy Center (SSAC) at 703-380-1434 or Counseling and Psychological Services (CAPS) at 703-993-2380. You may also seek assistance or support measures from Mason's Title IX Coordinator by calling 703-993-8730, or emailing titleix@gmu.edu.

For additional information on the College of Education and Human Development, please visit our website https://cehd.gmu.edu/students/.

